



You want to develop your experience in air cargo activities ?

Be the guarantor of the operational excellence ?

We have the job for you !

DUTY MANAGER

The Duty Manager is responsible for the full operational activity. He manages all the Human, Organizational and Technical aspects of the cargo activity :

Your job description :

- You will be in direct connection with clients' representatives and must be the one who will finally give operational follow up/feedback and solutions to the clients representatives.
- You will plan the work : assign the right number of workers for each task in real time, plan human resources needs on daily and weekly basis with the cargo warehouse Manager.
- You will anticipate the possible causes of disruption of operations and take the necessary measures, being in search of the information and retransmit.
- You will insure the good safe & security spirit in leading, coaching and training the operational staff.
- You will respect timings as per SLA with the airlines
- You will analyze KPI'S and take the necessary actions with the Cargo Warehouse Manager

Your qualifications :

Required skills

- You have a “bachelor” degree in Logistics or External Trade
- You have 2 years’ experience in managing air cargo activity
- You are an actor in managing people and have excellent human relationship
- You are fluent in French & English (Verbal & written)
- You are computer-skilled (excel-word, ...)

Your added-value

- You have a good resistance to stress
- You have knowledge in ERP system
- You have a W&B certificate or a valid DGR cat 6.certificate

We offer you :

- An attractive salary package including fringe benefits
- A key function in an expanding company
- Specific trainings

Interested ?

- Send your CV on Jobs@lachs.be

For more information, you can contact HR department on 04/270.20.28