



IT Process & Design Engineer (M/F)

Job Function: IT/Innovation

Industry: Air transportation

To strengthen our IT expertise, we are currently looking to hire an IT Process & Design Analyst.

Are you a pragmatic & creative thinker who can structure and visualize existing processes without losing sight of the bigger picture?

Apply today and take the opportunity to work on both ambitious and innovative projects. Shape your professional future with us.

About the role

The IT Process & Design Analyst is under direct supervision of the IT & Business Process Development Manager. He/She will help improve the IT processes in the company by integrating the projects carried out by the IT & Process Development team and by bringing innovative and creative solutions. In addition, in contact with the different departments of the company, both in Belgium and abroad, he/she is on the front line to help the different internal customers to solve problems encountered with the software used and developed in the company.

Tasks and responsibilities

- Develop and execute the design and the layout of the different projects
- Organize meetings with the team to ensure flawless documents
- Create wireframes, storyboards, process flows, site maps, and prototypes
- Conceptualize original & user-friendly website design
- Diagnosticate ERP & internal apps issues and provide user support (we do not provide any hardware support)
- Participate in all tasks concerning the development and implementation of IT solutions in the company
- Assist in the implementation of the approved solutions, produce revised instructions and procedures and write any other documentation necessary for the implementation of new developments
- Promote internal dialogue and thus enable the improvement of IT processes

Profile

Education :

- Degree, Master or Professional Experience in Information Technology or any similar field:
 - Degree in IT Management
 - Degree in Multimedia
 - Master in Business Management
 - Master in Business Engineering with specialization in Supply Chain Management & Business Analytics or Digital Business

Experience :

- 0-3 years of experience in similar role
- First experience in a similar position is a plus
- Proven project management & time management experience is a plus

Knowledge, Skills and Abilities :

- Good knowledge of Office365 Suite (Word, Excel, PowerPoint, Outlook, Visio...)
- Knowledge of UX/UI design principles
- Basic knowledge of web development languages HTML, CSS, JavaScript, eventually mobile development languages (Swift, Flutter) and frameworks
- Affinity with computer skills such as Photoshop, Illustrator, Figma, or any other visual design & wire-framing tools
- Familiar with ERP systems or other management systems
- Ability to diagnose problems in management systems and create correction plans and/or implementations based on system documentation
- Excellent written, presentation and verbal communications skills

Personality :

- Freethinker innovator, team player, with excellent problem-solving skills
- Passionate about new web trends, web design, and new technologies
- Pro-active and quick learner
- Good relational skills

Languages and Working Hours :

- Fluent in French and English (written and spoken)
- Flexible with working hours

Corporate culture

It is essential to us that each new team member fits the corporate culture. You will integrate an international company and will have to work in a multi-cultural environment. We believe in an open and collaborative workplace where transparency is paramount. We encourage creativity, challenge, best practices and focus on internal knowledge. But most of all, we hold integrity and honesty in high rewards. To us, mutual respect is the key to long-term growth. In everything we do, as an IT team, we focus on total client satisfaction.

Ready to join a growing international air transportation company and an ambitious and innovative team? Apply today by sending an email to job@lachs.be and we will be in touch soon.