



## Direct Service Logistics Manager

Developing the Direct Service trucking activity in Europe in terms of customer service, supplier management and process.

Results oriented as per the defined KPI's for cost and service level while performing creativity and strong negotiation skills

Ensures that quality results are achieved in the following areas of: Cost, delivery service and closeout times.

Guides, directs, and trains employees involved in the freight logistics to obtain the most efficient, productive Possible environment.

### Tasks and responsibilities:

- Defining & Leading new operational initiatives (new delivery/Pickup techniques and models) and external carrier integration.
- Leading overall project tasks & schedule based on the project management models (Lean, Six Sigma),
- Assisting developing competency levels in the following areas: computer/operating systems, analytical scope, basic principles of industry and policy/procedures defined by the company.
- Have the ability to provide a diversity of solutions that improve our transportation network and provide a great customer experience in the long terms.
- Working closely with Commercial peers, Operations leaders and Support staff to build and secure support and resources for projects and initiatives in their area, as well as providing needed support and resources for other staff initiatives.
- Meeting daily service center deadlines such as research and answers requests for information from internal customers or external customers' demands.
- Providing SMART and advanced solutions as part of the continuous improvement approach. Direct Service Logistics Manager

Required skills:

- Ability to inspire a shared vision and empower and motivate a team.
- Demonstrated ability to build professional Relationships, effectively lead a team and positively influence diverse groups.
- Proven ability to apply sound business judgment to establish and accomplish goals.
- Verbal and written communication skills necessary to communicate with various audience levels and group sizes.
- Ability to effectively provide employees With instructions on processes and practices.
- Ability to read, interpret and draw conclusions from numerical data and written information.
- Software skills, including use of Microsoft Office software and web-based applications.
- Ability to maintain a working knowledge of relevant technology-based projects, including various devices and computer- based applications.
- Ability to mentor, coach and act as a knowledge resource to other employees.

Your background:

- Bachelor's degree or equivalent educational background or work experience.
- Minimum of 5 years of airfreight related experience (freight forwarding, commercial, Operations, Transportation, Logistics service management).

**Ready to join a growing international air transportation company and an ambitious and innovative team? Apply today by sending your CV with a cover letter to [job@lachs.be](mailto:job@lachs.be) and we will be in touch soon.**