

The digitalization of data exchange between cargo & logistics stakeholders & the development of several applications using these data is a key building block of the (continuous) improvement of cargo throughput at Liege Airport.

Give wings to your career! LIEGE AIRPORT is looking for :

Digital Cargo Manager (M/F/X)

« The Digital Cargo Manager ensures a digital cargo strategy is defined and implemented and that a digital cargo environment is designed and put into practice. By stimulating the principle of collaboration and partnership within the cargo community the Digital Cargo Manager is able to define; to develop and implement a Liege Airporttailored digital cargo environment.

The Digital Cargo Manager makes sure a dynamic collaboration of internal and external stakeholders gets created and fulfills its role as trigger for digital cooperation, prioritizing of actions and applications and defining the present and ongoing roadmap for implementation. »

The main missions:

- You co-define and lead, together with the VP Commercial, the vision for cargo digitalisation and cargo innovation.
- You connect to all relevant cargo actors (including, but not limited to airlines, ground handlers, government entities, shippers, custom agents, forwarders and trucking companies) and you have an in-depth view of their role within the supply chain.
- You are the central interface between all members of the cargo community members, the in terms of digitalization and innovation.
- You have a detailed view on cargo flows, operational processes, and cargo data flows throughout their transit at and around Liege Airport.
- You bring together the relevant companies to work around digitalisation of processes and improvement of existing processes through digitalisation.
- In close cooperation with Liege Airport ICT department you create and materialise the innovation and digitalisation roadmap and the implementation agenda in terms of applications and process revisions/improvements.
- You stimulate the adoption of new applications by the community members.
- You create business plans and financial models for new applications.

Principal accountabilities:

- You will complete implementation of new applications within set timelines following a clear and structural project management approach.
- Stakeholder management: You will create a dynamic & positive environment that is perceived as stimulating for stakeholders to want to join the digitalisation and adopting the digitalism into their working processes.
- You shall ensure implementation successes and measured improvements of cargo throughput are communicated and branded to further stimulate the adoption of digitalisation to a broader audience and to support the branding of Liege Airport as a modern & digital cargo platform.



- You are the face, the ambassador and spokesperson of Liege Airport in terms of digitalisation of the cargo community and represent Liege Airport in national and international air cargo & logistics venues.
- You are a key person in the organisation of cargo digitalisation and innovation events.

<u>Main tasks:</u>

- You communicate continuously with main cargo actors to define priorities in operational issues & improvement opportunities.
- You develop strategies to increase engagement of and interaction with stakeholders.
- You define business cases and pricing models for the applications to be developed.
- You convince key cargo actors to start using new applications.
- You have a structured and analytical approach to model and map operational processes into digitalized processes in order for you to transfer them to IT-partners.
- You work with internal stakeholders to support their roles and responsibilities in improving cargo throughput, transparency and flows (Air & Ground Services).
- You work with internal (IT) and external (IT/technology) partners to define & implement new application according to an agreed road map and pricing model.
- You create and execute an implementation plan / roadmap with milestones, performance indicators and financial modelling.
- You are on top of developments in the cargo & logistics digitalization and innovation market.
- You gather and analyse data to create insights about efficiency of current applications, future developments and overall digitalization of the community.

Your passport:

- You have 5 years of relevant experience.
- You have good knowledge of cargo or / and logistics flow processes.
- You can analyse and map goods and business flows and translate these operational flows into digital flow charts for IT-partners to translate into applications.
- You are eager to improve existing operational flows into new models through automation, standardization, and further digitalization of processes.
- You have good knowledge of new technologies and concepts such as AI (Artificial Intelligence), data sharing, blockchain, Big Data, autonomous vehicles, VR/AR (Virtual Reality, Augmented Reality) etc.
- You communicate well in English (and in French).
- You have excellent PC skills (including data analytics, solid knowledge of Excel & Word, Access and SQL).
- You have excellent organizational & planning skills.
- You can plan & prioritize demanding workload and meet deadlines.
- You have experience in project management and knowledge of digital transformation technologies such as Agile, Lean etc.
- You are confident in liaising with people at all levels, in an international environment.
- You are balanced between operational and process-driven and customer oriented.
- You are positive, proactive can-do / hands-on attitude.
- You listen to others.



- You give confidence and can win trust of people.
- You can motivate and influence others.
- You are a good communicator.
- You have conflict resolution mindset
- You demonstrate attention to detail, accuracy, and thoroughness.

Environnement, employment contract, work arrangement:

- A pleasant, stimulating and collaborative work environment.
- A dynamic team in a fast-growing company.
- Open-end, full-time contract.
- An attractive salary package with several additional advantages.

Ready to join the ultimate cargo airport?

Come and fly with us?

Tell us why you're the one.

Send your CV and a cover letter using the link below:

https://job.2begood.com/offres-d-emploi/offre-demploi digital cargo manager hfx liège 4747331 42.html