WE ARE LOOKING FOR A

IT System Administrator III

REFERENCE CODE: ASLB21-080
DEPARTMENT: IT

PURPOSE OF THE JOB

- Be responsible for resolving problems, installing hardware and software solutions, providing tier 2 and tier 3 issues escalation support to the internal IT Support Team.

KEY ACTIVITIES

- Diagnose network hardware and software problems and make recommendations to proactively resolve future issues.
- Monitor and maintain computer systems and networks as assigned.
- Support the rollout of new applications and technology, including testing and evaluating same.
- Prioritise and manage assigned tickets in line with agreed service level agreements.
- Provide user support to internal customers to help set up systems or resolve issues, including procedural documentation and relevant reports.
- Establish a good working relationship with customers, the wider team and other professionals, such as software developers.
- Comply with all relevant divisional and local company related policies, procedures and legal requirements.
- Mentor junior analysts.

REQUIREMENT & QUALIFICATIONS

- Computer Science Degree or equivalent experience.
- Windows and Linux operating system knowledge. 2 years' experience in active directory and Office 365 environment
- Basic networking skills.
- Mastery of Microsoft Office Suite.
- Fluent in English both spoken and, written and other languages as appropriate.

TERMS AND CONDITIONS

- Permanent contract / Full-time.
- Salary & benefits package in line with the aviation industry.
- High demand for personal flexibility / travels.

Want to come on board ? Apply now !

Register online and fill in the application form with CV and motivation letter via BlueSky, Cezanne or via our job portal:
https://www.aslairlines.be/aslJobs